

FactFinder™ v5

Application Transaction Monitoring

FACTFINDER BENEFITS

MAP & MONITOR TRANSACTION SYSTEMS

- Automatic discovery & mapping
- Any application or transaction
- Any environment

FAST, EASY TRANSACTION PROBLEM SOLVING

- Maximize Service Levels
- Follow transactions across tiers
- Trace individual transaction requests

CERTIFY NEW APPLICATION PLATFORMS

- Rollout
- VM (P2V) conversion
- Private cloud implementation

REVOLUTIONARY APPLICATION PERFORMANCE MANAGEMENT

BlueStripe helps IT Operations and Support teams deliver better performing, more available production business applications with the first automated IT management solution that monitors business transactions, the applications that run them, and the underlying infrastructure they depend on.

BlueStripe's FactFinder v5 follows transaction performance, hop-by-hop, across the entire infrastructure to enable a single IT Operations team member to identify the source of any problem in minutes.

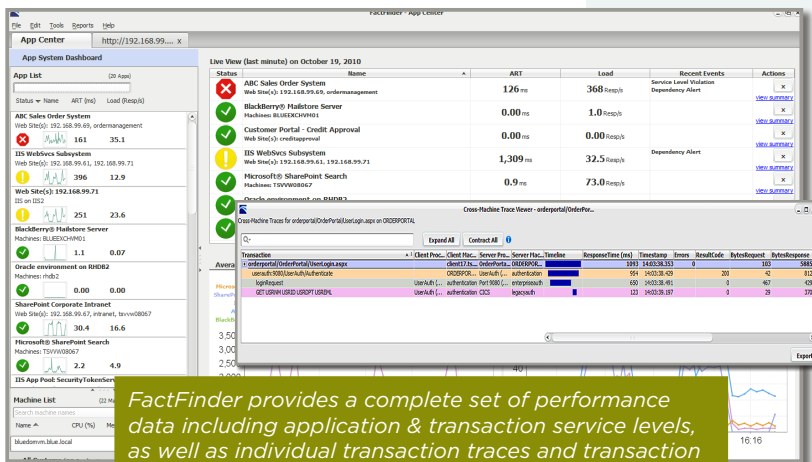
After FactFinder alerts Operations that a transaction is slow, the solution follows slow transactions to quickly identify the problem component. Then, FactFinder drills down from the transaction right into the server stack to see *why* the problem occurred. This unique approach enables Operations to solve

problems without involving application experts (developers, architects, DBAs, etc.).

FactFinder supports any application, automatically mapping and following transactions wherever they go, on any application platform and across any infrastructure — physical, virtual, or private cloud.

THE TRANSACTION MONITORING GAP

Growing application complexity has rendered current management tools unusable, leaving IT Operations blind right when they need their tools most. The problem is the management visibility gap that has developed, separating user transactions from the IT infrastructure they depend on:



BROAD PLATFORM SUPPORT

If an application runs on TCP/IP, then FactFinder can manage it, regardless of platform, including:

- | | | |
|-------------------|-------------------|---------------------|
| Microsoft IIS | MS SharePoint | Microsoft Exchange |
| MS SQL Server | Microsoft BizTalk | Microsoft .NET Apps |
| Apache Web Server | Siebel | IBM WebSphere |
| IBM DB2 | SAP | Oracle WebLogic |
| Oracle Database | PeopleSoft | Java EE (J2EE) |

And many more...

- Conventional system-centric tools leave Operations blind to performance as transactions cross multiple infrastructure systems
- BTM tools, monitoring only transactions, miss the application and system health completely (and can even miss pieces of the transactions)
- APM tools see application performance (for Java or .NET only), but can't see transaction and system-level information across the whole application.

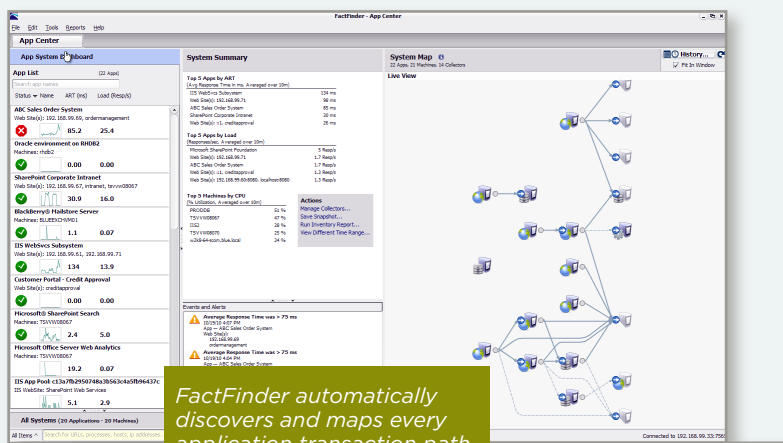
For more information or to request a demo
 P: 877.750.BLUE(2583) • www.bluestripe.com

AUTOMATIC AND CONTINUOUS MAPPING

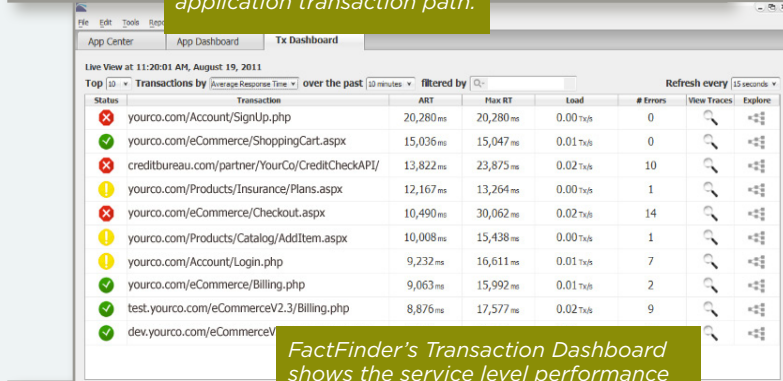
Dynamic application transaction systems are difficult to track. Changing transaction dependencies, coupled with new technologies, make it impossible for IT Operations teams to have up-to-date knowledge about the performance of transactions at each hop.

BlueStripe's continuous discovery and analysis enables FactFinder to deliver full understanding of applications and transactions—automatically:

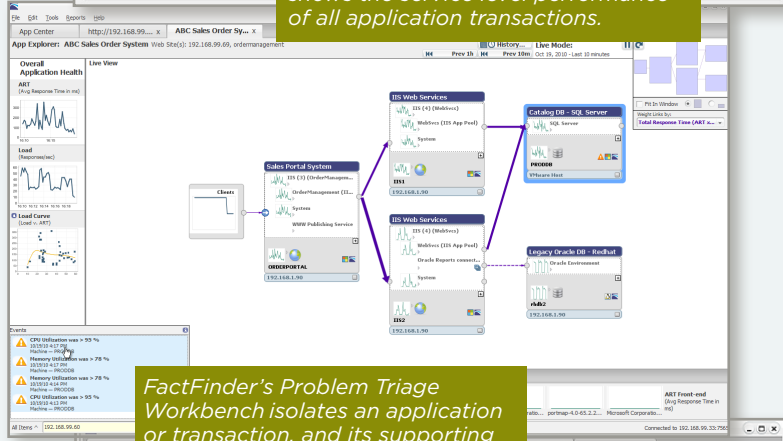
- Identifies all transactions, applications, and systems—*With No Coding*
- Maps all application transaction dependency paths—*With No Configuration*
- Correlates transactions with top level applications—*With No Setup*
- Adjusts to application system changes automatically—*With No Maintenance*



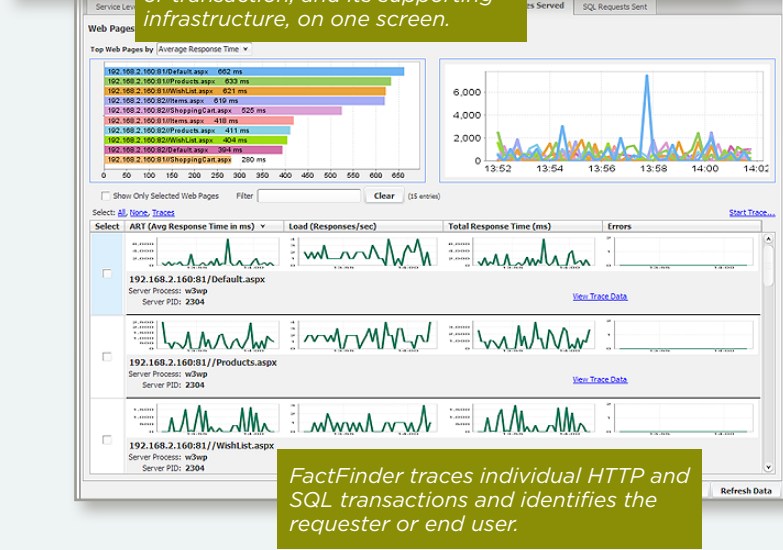
FactFinder automatically discovers and maps every application transaction path.



FactFinder's Transaction Dashboard shows the service level performance of all application transactions.



FactFinder's Problem Triage Workbench isolates an application or transaction, and its supporting infrastructure, on one screen.



FactFinder traces individual HTTP and SQL transactions and identifies the requester or end user.

FACTFINDER FEATURES

FactFinder application and transaction monitoring, alerting, and problem solving features include:

TRANSACTION PERFORMANCE MONITORING

- Track transaction performance hop-by-hop across every system supporting the transaction
- Trace individual SQL and HTTP transactions
- View transaction & Web page execution timelines

APPLICATION AND TRANSACTION SERVICE LEVEL ALERTING

- Alert on overall application or transaction service levels
- Proactively alert on problems with an important dependency (e.g. the database) of the application
- Integrate FactFinder application and transaction alerts with systems management frameworks

APPLICATION PERFORMANCE PROBLEM SOLVING

- Isolate problematic applications and transactions in a dedicated triage workbench
- Follow slow transactions across the infrastructure to identify the slow component
- Drill down into the server stack to determine why the problem occurred

APPLICATION PROBLEM AVOIDANCE & BENCHMARKING

FactFinder goes beyond simple historical metric analysis with a unique feature called Snapshots. Snapshots enable historical benchmarking and comparison of application transaction systems across time periods.

FactFinder Snapshots create a baseline for the entire application transaction system including:

- Application shape and transaction path makeup
- Process-to-process performance measurements
- Detailed drill down information