



## Technical Staff Augmentation

You can keep those challenging, high-priority IT projects moving forward. You can complete them on time and within budget. And you don't have to increase your IT department head count. An impossible aspiration? Not when you have Datatrend Technologies Technical Staff Augmentation services on your side.

**Challenged by a tight deadline or specialized job requirements? Relax. We can help you get it done.**

You'd think IT departments possess superhuman abilities, the way they're pushed to the limit by top management and internal customers. You know how it goes: major new projects and impossible deadlines, heaped onto plates that are already full.

Hiring additional resources is frequently not an option. Even if it is, you still may be left with tough questions to answer. For example, can you get new hires trained and up to speed quickly enough to meet project deadlines? Will your team possess the highly specialized skills required for certain tasks? When you add up all the overhead costs, is it even fiscally wise to bring on new members for those times when your department is overloaded or when you have temporary gaps to fill?

Many IT organizations have discovered a better alternative: augmenting their staff with outside IT professionals on an as-needed basis. The question then becomes: How can you be sure you're dealing with the right resource? After all, it's not simply a project at stake. Your reputation is on the line.

**Depend on our expertise, flexibility...and 'yes' attitude.**

Datatrend has built a robust Center of Excellence around several products and technologies, with each Center containing a range of skills to address your needs at a very competitive price. Our IT staff augmentation services are the perfect solution for organizations that experience frequent fluctuation in the need for technical resources. As projects begin to ramp up, Datatrend is there to supplement your resources with high quality expertise to complete the job.

### **Some of the many IT positions we have experience staffing include:**

- AIX®, UNIX®, and Linux® Systems Administrators
- Business Analysts and Project Managers
- BMC Specialists
- Disaster Recovery Consultants
- Data Center Project Managers
- Infrastructure Consultants and Architects
- Capacity Planners
- Facilities Engineers
- ITIL® Consultants and Project Managers
- Network Consultants
- SAN & NAS Storage Specialists
- VMware® Engineers



Datatrend Technical Staff Augmentation services could be exactly what you need, for a lot of good reasons:

**1 We're Yes" people** - From simple to complex, and no matter the operating environment, application landscape, or hardware infrastructure brand .. we're happy to put our proven, down-in-the-trenches expertise to work for you. We're definitely un-bureaucratic.

**2 Deadlines don't scare us** - Need it done yesterday? No problem. Thanks to an agile structure and broad skill set, our IT professionals can get off the dime almost as soon as you bring them in. With training in a wide variety of technical environments and industry settings, chances are good they've been involved with a project similar to yours.

**3 Our client portfolio reads like a "Who's Who"** - Datatrend has served some of the most recognized and respected companies, including many in the Fortune 1000. Even more impressive is the loyalty of our clients. We've been working with several of the same organizations since our inception in 1987.

**4 Satisfaction guaranteed. No, seriously.** - Some companies dish out attitude (and usually not the good kind) with their services. With Datatrend, you get a guarantee: If, after two weeks, you're not completely satisfied, you won't be charged for the services you've received. Which means we work extra hard to make you happy.

**If it's on your must-do list, we can probably help.**

**The staffing solutions offered through Datatrend Technical & IT Staff Augmentation include (but are definitely not limited to):**

**Product/technology based project needs:**

- BMC projects: ADDM, BladeLogic, CMDB, ITSM, Patrol/Monitoring, Remedy
- Microsoft technologies: .Net, SharePoint
- VMware projects: assessments, roadmaps, deployment, SAN
- IBM technologies: AIX/POWER services, WebSphere and WebSphere MQ

**Solution centric project needs:**

- Application migration
- Data center automation, performance tuning, and enhancement
- Help desk and technical support
- Performance tuning and improvement
- Periodic health checks
- Project management
- Quality assurance
- UNIX and Linux system administration (Solaris, AIX, HP/UX, Linux)
- Virtualization and server consolidation projects

**Pick up the phone and give us a call. You're in control!**

With nearly 25 years of experience providing IT services, you can't go wrong with Datatrend. Check us out, and stay in control. When you choose Datatrend for technical staff augmentation services, you decide when to bring us in, for how long, and what our level of involvement will be. Throughout the engagement, you call the shots - we're there to make life easier for you and your IT team.

**For More Information:**

To request a free IT staff augmentation consultation, visit [www.datatrend.com/is-staff-augmentation.html](http://www.datatrend.com/is-staff-augmentation.html)

To reach us by phone, call **1-800-367-7472**, or email us at [info@datatrend.com](mailto:info@datatrend.com)

